

**Report to:** **STRATEGIC COMMISSIONING BOARD**

**Date:** 20 February 2018

**Officer of Strategic Commissioning Board:** Sandra Whitehead, Assistant Director (Adult Services)

**Subject:** **TENDER FOR THE PROVISION OF SUPPORTED LIVING FOR ADULTS WITH MENTAL HEALTH NEEDS**

**Report Summary:** The Report is Seeking Authorisation to re tender the service in line with the timescales in **Appendix 1**

**Recommendations:** That permission to re-tender the service is approved.

**Financial Implications:**  
(Authorised by the statutory Section 151 Officer & Chief Finance Officer)

<b>ICF Budget</b>	<b>£'000</b>
<b>TMBC – Adult Services Section 75 Strategic Commissioning Board</b>	524
<b>Additional Comments</b> <p>The available recurrent budget in 2017/18 for this contract is £523,625. Allowance has been made for National Living Wage increases in subsequent years in the cost of care methodology.</p> <p>It is important that the focus remains on recovery and rehabilitation aimed at equipping service users with the life skills necessary to live independently. This will avoid more expensive residential placements and/or hospital admissions.</p> <p>Work will continue with the existing and future provider to identify effective and efficient ways of delivering the service whilst meeting the associated future financial challenges.</p>	

**Legal Implications:**  
(Authorised by the Borough Solicitor)

Due to the values involved the contract must be procured in accordance with the constitutional requirements of the commissioning body and the light touch regime under part 2, Section 7 of the Public Contract Regulations 2015.

**How do proposals align with Health & Wellbeing Strategy?**

The proposals align with the Developing Well, Living Well and Working Well programmes for action

**How do proposals align with Locality Plan?**

The service is consistent with the following priority transformation programmes:

- Enabling self-care
- Locality-based services
- Planned care services

<b>How do proposals align with the Commissioning Strategy?</b>	<p>The service contributes to the Commissioning Strategy by:</p> <ul style="list-style-type: none"> <li>• Empowering citizens and communities</li> <li>• Commission for the 'whole person'</li> <li>• Create a proactive and holistic population health system</li> </ul>
<b>Recommendations / views of the Health and Care Advisory Group:</b>	N/A
<b>Public and Patient Implications:</b>	None
<b>Quality Implications:</b>	Tameside Metropolitan Borough Council is subject to the duty of Best Value under the Local Government Act 1999, which requires it to achieve continuous improvement in the delivery of its functions, having regard to a combination of economy, efficiency and effectiveness.
<b>How do the proposals help to reduce health inequalities?</b>	Via Healthy Tameside, Supportive Tameside and Safe Tameside
<b>What are the Equality and Diversity implications?</b>	<p>The proposal will not affect protected characteristic group(s) within the Equality Act.</p> <p>The service will be available to Adults with a mental health need regardless of ethnicity, gender, sexual orientation, religious belief, gender re assignment, pregnancy/maternity, marriage/ civil and partnership.</p>
<b>What are the safeguarding implications?</b>	None
<b>What are the Information Governance implications? Has a privacy impact assessment been conducted?</b>	The necessary protocols for the safe transfer and keeping of confidential information are maintained at all times by both purchaser and provider.
<b>Risk Management:</b>	There are no anticipated financial risks, however, there may be other risk considerations should the tenants not receive the support – including access to 24-hour support – they require to live safely.
<b>Access to Information :</b>	<p>The background papers relating to this report can be inspected by contacting</p> <p>Denise Buckley</p>



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## 1. INTRODUCTION

- 1.1 The retender is for the provision of 24 hour supported living for people with mental health needs. The current contract commenced on 1 June 2014 for a period of 3 years with the option to extend for a period of up to 2 years.
- 1.2 A restricted tendering exercise commenced in September 2013 and was completed in accordance with Tameside Metropolitan Borough Council Procurement Standing Orders. The contract was awarded to Turning Point who currently deliver the contract.
- 1.3 The overarching aims of service delivery are based on recovery and rehabilitation principles that equip service users with the life skills necessary to move on to more independent living. These fundamental values have identified and worked to six key features:
- Promoting self-management
  - Responsive provision
  - "Expert User"
  - Valuing ethnicity and diversity
  - Workforce competency
  - Access, choice and opportunity
- 1.4 The service is delivered across two accommodation settings in the borough supporting 26 tenants. The contract delivers access to support 24 hours a day and 365 days a year. The accommodation is provided by registered social landlords and offers the following facilities;

Property	Number of Tenants
<b>Mottram Rd, Hyde</b>  Individual rooms with some shared facilities	7 tenants Receiving access to 24 hour support dependant on need  Plus 1 x short stay places
<b>Bendix Court, Hyde</b>  A mix of self-contained flats and rooms with shared facilities	20 tenants Made up of: 4 x independent flats with access to onsite support teams to deal with issues immediately 4 x female only project 24 hr support – 3 people shared facilities, 1 self-contained flat 3 x 10 hrs support 6 x 24 hr extra care – 3 people shared facilities, 3 self-contained flats 3 x tenants with individual care packages
<b>Totals</b>	<b>27 Tenants</b>

## 2. CONTRACTING PROPOSAL

- 2.1. Consideration is given to retender the service to ensure continued delivery to a vulnerable client group.

### **3. VALUE FOR MONEY**

- 3.1 The current annual value for this service, 2017/18 is £523,625.
- 3.2 This represents good value for money when compared to costs for similar services in relation to a recent tender for supported living services. The hourly rate for the current delivery is £14.78 with recent tendered rates at an average of £16.94 per hour. However the new contract will not commence until June 2019, at which point associated national and local cost implications will need to be taken into consideration.

### **4. OTHER ALTERNATIVES CONSIDERED**

- 4.1 There is a need for this service in terms of continuing to support a vulnerable group of people who are subject to section 117 after care, therefore the local authority have statutory responsibility to provide the service.
- 4.2 The service is also essential in supporting individuals with a step down from long term residential placements, the avoidance of future relapses and the need for expensive hospital or residential re-admission.
- 4.3 Consideration has been given to not re-tender the service however, a number of local and national drivers indicate the need for this type of service as follows;
- The Thameside Joint Strategic Needs Assessment (JSNA) 2015/16 states that amongst people with mental health problems, there has been a recent increase in those people in settled accommodation in Thameside. The JSNA states that settled accommodation has implications for health and wellbeing and enhances the quality of life for those with support needs by ensuring people are able to find employment when they want, maintain family and social contacts and contribute to the local community therefore reducing isolation and loneliness.
  - The Five Year Forward View for Mental Health recognises that supported housing is a critical element in an individual's recovery journey and also a key to the prevention of further mental health issues. In addition, the report promotes the need for Health and Wellbeing Boards to have plans in place that promote good mental health, prevent problems arising and improve mental health services. The strategic priorities of the Thameside Health and Wellbeing Board are to:
    - Improve the health and wellbeing of local residents throughout life;
    - Give targeted support to those with poor health to enable their health to improve faster;
    - Focus on prevention and early intervention;
    - Develop cost effective solutions and innovative services through improved efficiency;
    - Emphasise local action and responsibility for everyone;
    - Deliver more joined up services that meet local need; and
    - Enable and ensure public involvement in improving health and wellbeing.

### **5. IMPLICATION IF THE SERVICE IS NOT RE-COMMISSIONED**

- 5.1 The individual's accessing the service are subject to section 117 after care, therefore the local authority have statutory responsibility to provide the service.

### **6. RECOMMENDATIONS**

- 6.1 As stated on the report cover.

# Appendix 1

## TENDER EXERCISE [OJEU]

### CONTRACT FOR: Mental Health Supported Living

PLACE ADVERT ON OJEU

Sept 2018

30 Days

CLOSING DATE

Oct 2018

EVALUATION

Oct/Nov 2018

INTERVIEWS

Dec 2018

AWARD CONTRACT

Jan 2018  
10 day standstill

PREPARE FOR CONTRACT START

Feb to May 2019

CONTRACT COMMENCEMENT DATE

1 June 2019